



THE JUNGLE

PROGRAM INTRODUCTION



In today's fast-paced and interconnected world, effective communication is more crucial than ever, particularly for Gen Z employees who are navigating the complexities of the modern workplace. They are adept at using digital tools, they often require further development in face-to-face communication, emotional intelligence, and conflict resolution which are necessary skills essential to thrive in the modern business scene where collaboration and adaptability are key.

In the modern workplace, communication is not just about exchanging information; it's about building relationships, fostering collaboration, and driving innovation. For Gen Z, who are digital natives, mastering these competencies is essential for career advancement and personal growth. By participating in this program, employees will not only improve their communication skills but also enhance their confidence, strengthen workplace relationships, and increase their overall engagement and satisfaction.

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NAVIGATING THE JUNGLE OF MISCOMMUNICATION

OBJECTIVE: This program is designed carefully and specifically to enhance communication skills among Gen Z employees through a series of engaging, gamified activities and workshops that actively engage and develop their communication, adaptability, collaboration, and problem-solving competencies.

PROGRAM METHODOLOGY

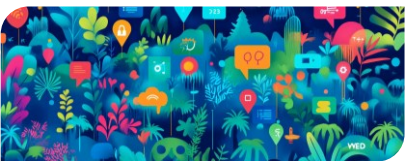
This experiential learning program is designed to specifically and actively engage participants to tackle all aspects of communication through live experience and interactions in an immersive setting, which allows them to gain a complete understanding of all communication theories, practices, and understanding how to navigate them comfortably in real life interactions.

The delivery method entails:



Mini Workshops

Mini workshops to explain competencies in detail, relevant frameworks, and useful techniques on how to master that aspect



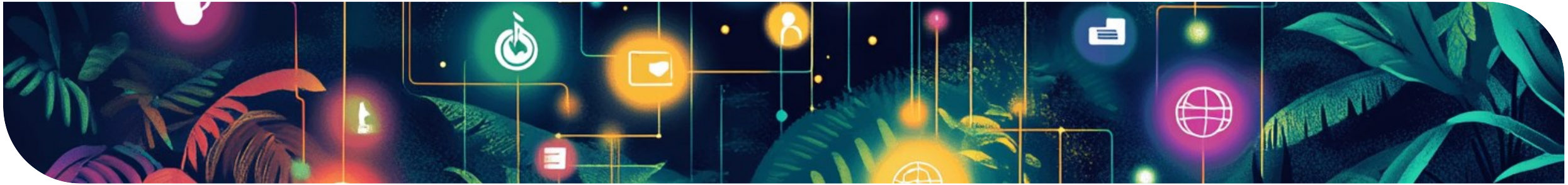
Interactive Games

Interactive games where participants get to engage with each other and also individually in both collaborative and competitive formats, this allows them to fully apply and experience different communication skills and understanding



Reflection Sessions

Reflection sessions post game to analyze and share personal insights with participants on how they performed in the communication aspect, their areas of strength, and development also.



PROGRAM OUTCOMES

Improved Communication Skills

Participants will communicate more effectively in various contexts.

Enhanced Team Collaboration

Better teamwork and cooperation among employees.

Increased Confidence

Greater self-assurance in public speaking and presentations.

Stronger Relationships

Improved interpersonal relationships within the workplace.

Higher Engagement

Increased employee engagement and satisfaction.

TARGETED COMPETENCIES

Effective Communication:

Clear and concise exchange of information.

Collaboration:

Working well with others to achieve common goals.

Adaptability:

Adjusting styles to different situations and audiences.

Problem-Solving:

Using communication to identify and resolve issues.

Emotional Intelligence:

Understanding and managing emotions in oneself and others.

Conflict Resolution:

Effectively managing and resolving conflicts.

NAVIGATING THE JUNGLE OF MISCOMMUNICATION



This immersive, three-day experiential learning program is designed to transform the way you communicate, collaborate, and connect with others. As we embark on this journey together, you'll navigate through a series of engaging and challenging activities, each crafted to enhance your communication skills and build stronger, more effective teams.

In today's fast-paced and interconnected world, effective communication is more critical than ever. Whether you're drafting an email, presenting to a group, or resolving a conflict, the ability to express your ideas clearly and listen actively can make all the difference. This program is tailored specifically for Gen Z employees, recognizing the unique strengths and challenges you bring to the workplace.

Imagine stepping into a lush, vibrant jungle, where every path leads to a new discovery and every challenge is an opportunity to grow. This is the **"Jungle of Miscommunication,"** a dynamic environment where you'll hone your skills and emerge as a **"Master Communicator."** Over the next three days, you'll work closely with your team to overcome obstacles, solve puzzles, and complete quests that will test and enhance your communication abilities.



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DAY 1: THE INITIATION – BUILDING THE FOUNDATION



- **Team Formation and Introduction:**
Meet your fellow adventurers and form your teams. Together, you'll set off on your quest, equipped with maps and initial clues.
- **The Listening Labyrinth:**
Navigate a maze using audio clues, sharpening your active listening skills.
- **The Silent Signals:**
Solve puzzles using non-verbal communication, learning to interpret body language and facial expressions.
- **The Digital Dilemma:**
Tackle digital communication tasks, mastering the art of clear and effective online interactions.

DAY 2: THE TRIALS – ENHANCING SKILLS



- **The Feedback Fortress:**
Practice giving and receiving constructive feedback, using proven techniques to improve your communication.
- **The Presentation Peak:**
Prepare and deliver presentations, gaining confidence in public speaking and persuasive communication.
- **The Empathy Enigma:**
Engage in role-playing exercises to develop empathy and emotional intelligence, essential for understanding and connecting with others.

DAY 3: THE MASTERY – APPLYING KNOWLEDGE



- **The Emotional Intelligence Expedition:**
Navigate scenarios that test your emotional intelligence, learning to manage emotions and communicate effectively.
- **The Conflict Resolution Challenge:**
Mediate conflict scenarios, practicing negotiation and problem-solving skills.
- **The Grand Finale - The Treasure Hunt:**
Use all the skills you've learned to follow clues and find the hidden "Golden Communication Scrolls," culminating in a celebration of your achievements.

KEY LEARNING ELEMENTS



- **Introduction to Communication Basics:**
Covering fundamental communication models like the Shannon-Weaver Model.
- **Non-Verbal Communication:**
Exploring Mehrabian's Communication Model and the impact of body language.
- **Digital Communication Best Practices:**
Discussing netiquette and effective digital communication strategies.
- **Effective Feedback Techniques:**
Using the SBI (Situation-Behavior-Impact) Model for constructive feedback.
- **Public Speaking and Presentation Skills:**
Referencing Aristotle's Rhetorical Triangle (Ethos, Pathos, Logos).
- **Empathy and Emotional Intelligence:**
Understanding Daniel Goleman's Emotional Intelligence Framework.
- **Conflict Resolution Strategies:**
Applying the Thomas-Kilmann Conflict Mode Instrument (TKI).



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